

Improved Collaboration through Conflict Management



Problem background

Positive team dynamics are fundamental for workflow efficiency. Solving issues on time and effectively can turn major conflicts into long lasting work relationships. A range of techniques exist that can be learnt and practiced. Knowing these techniques reduces conflict and improves productivity. These techniques include examining verbal and non-verbal communication, being self reflective and developing a strategic approach to managing conflict.



Experienced and qualified tutors



Blended Learning with free access to e-Learning content even after successful course completion



Customized courses to address organization specific management and market segment

MECB Corporate Training Division is supported by a team of experienced and highly qualified educators. Our team is trained to MSc or PhD level, and is supported with pedagogic formation. This ensures that our clients receive the right knowledge, in the right format, to help them effectively exploit the acquired skills in a short timeframe.



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Our Offer

- 10 hours duration course;
- Training will cover:
 - ◆ 5 lectures of 2 hours in conflict management;
 - ◆ Learn best practices and how to identify emerging opportunities that new technologies present;
 - ◆ Types of conflict;
 - ◆ Developing a proactive approach to conflict management;
 - ◆ Nurturing collaborative teams;
 - ◆ Hands-on cases study and practice on effective interpersonal techniques that optimise workflow.